	LOGISTICS ABBREVIATIONS	
	Activity- Based Costing: common accounting method used, for example, where there are a number of	
ABC	different clients in a shared warehouse. Also "ABC Analysis" or "ABC Classification": the classification of different stock items in a warehouse in accordance with their importance (e.g. individual sales volumes) -	
ADC	where Class A contains items with the highest volume and Class C the lowest (aka "Distribution by Value").	
ABM	Activity-Based Management: application of ABC (Activity-Based Costing) to business performance.	
ABP	Asset-Based Provider	
ACR	All-Commodity Rate	
ADP	Automatic Data Processing	
ADR	Regulations for international movements of hazardous goods by road (see also IMDG, RID).	
AEA	Association of European Airlines	
AFH	Away From Home: FMCG-type products used away from home - e.g. those found in industrial, hotel or institutional applications.	
AGV	Automated Guided Vehicle: also AGVS ("Automated Guided Vehicle System").	
aka	also known as	
ANA	Article Numbering Association: see also EAN.	
ANSI	American National Standards Institute: US standards organization (see also BSI, ISO).	
AOC	Agent of Change	
APS	Advanced Planning & Scheduling: manufacturers' approach to planning and scheduling which deals	
APS	directly with the constraints of production capacity and materials availability.	
AQR	Any Quantity Rate: a fixed rate for transport, with no discount available for larger shipments.	
AR	Automatic Replenishment: an extension of QR and CR where suppliers assume responsibility for retail	
AIX	inventories and replenishment (aka "Profile Replenishment").	
ASN	Advanced Shipping Notification: electronic pre-notification of an upcoming shipment to the next stage in	
ASI	the supply chain.	
ASP	Application Service Provider: application hosting and online network infrastructure for software vendors	
ASP	and end-users.	
ASRS	Automated Storage and Retrieval System: automated warehousing.	
ATA	Admission Temporaire: or temporary admission (Customs Warehousing term). Also "American Trucking	
	Associations."	
ATS	Automatic Transportation System.	
AVI	Automatic Vehicle Identification: applications of this new technology include detecting stolen vehicles and collecting tolls via electronic road pricing.	
4.10	Automatic Vehicle Location: electronic location of vehicles using satellite or ground-based tracking. See	
AVL	also AVI, IVHS.	
AWB	Air Way Bill	
B2B	Business-to-Business	
BACS	Bankers' Automated Clearing System	
BAF	Bunker Adjustment Factor	
ВВС	Bumper to Back of Cab: distance between the front bumper of a commercial vehicle and the back of its	
	cab.	
BBP	Business-to-Business Procurement	
bhp	brake horsepower: unit of engine power.	
BI	Business Intelligence	
B/L	Bill of Lading. Also: SBOL, TBOL.	
BOL	Bill of Lading. Usually B/L. Bill of Material	
ВОМ	Business Process Improvement: business improvement practice using performance measurement to	
BPI	reduce or eliminate non-value added activities or costs, while at least maintaining quality, productivity,	
DPI	etc.	
ВРО	Business Process Optimization (see also eBPO)	
BPR	Business Process Re-engineering	
BWS	Beers, Wines and Spirits	
	C-Type Warehouse: A physical Customs Warehouse (i.e. where goods are not subject to excise duty) in	
С	which the warehouse keeper takes on full responsibility for the goods stored, or owns them. See also A,	
	D, E.	
C21	Customs Clearance Request using form C21.	
C&F	Cost and Freight: price includes goods and transport.	

CAD	Cash Against Documents or "Computer-Aided Design."
CAF	Currency Adjustment Factor or "Cost And Freight"
CALS	Continuous Acquisition & Life-cycle Support: strategy for streamlining business processes information
041.0	exchange within an organization (formerly known as "Computer-aided Acquisition and Logistics Support").
CALS	Computer-Assisted Ordering: computerized generation of store replenishment orders from POS, PI and
CAO	, , , , , , , , , , , , , , , , , , , ,
	shelf-stock data. **Computer-Aided Strategy and Tactics - Distribution Planning Model: proprietary software package
CAST-DPM	
	designed to optimize vehicle fleets, depot locations, warehouse layouts, etc.
CBD	Cash Before Delivery Cubic Continuotors (c.g., angina ciza), Or "Cubic Canacity" (c.g., volume of truck body), Also "Carbon
CC	Cubic Centimeters (e.g. engine size). Or "Cubic Capacity" (e.g. volume of truck body). Also "Carbon
CCD	Copy."
CCR	Capacity Constraining Resource: a bottleneck.
CCTV	Closed Circuit Television: often used in security.
CDG	Carriage of Dangerous Goods: usually expressed as either "CDG Road" or "CDG Rail."
CDL	Commercial Driving License
CFBR	Customs Freight Business Review Chlorofluorocarbons: range of chemicals at one time widely used in packaging, propellants and
CEC-	refrigerants but now believed to be responsible for the destruction of ozone in the upper atmosphere and
CFCs	-
OFD.	consequently global warming. Continuous Flow Distribution
CFD	
CFR	Cost and Freight: also "CAF."
CFSP	Customs Freight Simplified Procedures: rapid release of imports by customs via EDI. Cross-Functional Team: a multi-skilled team.
CFT	
CHIEF	Customs Handling of Import & Export Freight. See also IES and MSS.
CIE	Customs Input of Entries The Food Business Forum (Paris)
CIES	Cost, Insurance & Freight: i.e. price includes cost (of goods), insurance and transport.
CIF	International convention on the movement of freight by rail.
CIM	Complete Knock-Down: e.g. deconstruction of vehicles (etc.) for subsequent re-assembly at destination.
CKD	See also SKD.
CL	Carload: a rail freight term.
CLM	Council of Logistics Management.
CLO	Chief Logistics Officer
CLR	Competitive Line Rate: a rail freight term.
CMR	International convention for the carriage of goods by road.
CNG	Compressed Natural Gas: used as motor fuel (see also LNG, LPG).
COA	Cab Over Engine: truck design where cab unit is positioned directly over the engine.
COD	Cash On Delivery: see also CWO.
COFC	Container On a Flatcar: see also TOFC.
COGSA	Carriage of Goods by Sea Act (USA).
COO	Chief Operating Officer: see also CEO.
CofI	Certificate of Inspection
CofM	Certificate of Manufacture. Also COM.
CofO	Certificate of Origin
CofS	Certificate of Shipment
СОМ	Certificate of Manufacture. Also CofM.
	Certificate of Professional Competence: a professional standard for UK road haulage operators,
CPC	administered by the DETR. Also "Customs Procedure Code."
CPFR	Collaborative Planning, Forecasting & Replenishment
CPG	Consumer Packaged Goods: see also FMCG.
СРТ	Carriage Paid To
	Continuous Replenishment: a modification of QR which eliminates the need for replenishment orders
CR	individual customer's purchases trigger manufacturing and distribution. See also AR and VMI.
CRM	Customer Relationship Management: management concept founded on the discovery that a 5% increase
CRIM	in customer retention can increase a company's profitability by 25—125%.
CRP	Capacity Requirements Planning: the process of establishing, measuring and adjusting limits or levels of
CKP	capacity - e.g. to determine the human and machine resources required for production.

CRIT Costomer Service CSGRT CT Costomer Service CSGRT CT Continuity Survey of Road Goods Transport: UK government survey. CT Commer Tunner: the 22-mile rail tunnel linking the UK and France. CUSDRE Customs Response message. Customs Response message. CV Commercial Vehicle: a truck. CVO Commercial Vehicle operations CWO Cash With Order: see also CXD. D- Type Warehouse: A Customs Warehouse (i.e. where goods are not subject to excise duty) where the leave). See also A, C, E. DEF Delivered At Frontier DC Distribution Center. Also RDC, NDC, EDC, IDC. DCC Delivered Contract Carriage: dedicated contract transport service. DCM Distribution Channel Management: strategic management of direct and indirect supply channels. DDE DDE Direct Data Entry DDP Delivery with Duty Paid: see also "DDU." DDP DDP DDP Delivery With Duty Paid: see also "DDU." DDP DDP DDP Delivery With Duty Unpaid: see also "DDP." DEQ DES Delivery Ex-Ship DI DI DP Delivery Commercial Paid DP DP Delivery Commercial Paid DP DP Delivery Commercial Paid DP DP DP Delivery Commercial Paid DP DP Delivery Commercial Paid DP DP DP DP Delivery Commercial Paid DP		Continuo de Donos estis a Transcribida esta esta esta esta esta esta esta est
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## ECR ## Efficient Consumer Response: logistics discipline involving the synchronization of suppliers' and retailers' supply chains to reduce stocks. If stocks are cut then supply chains must be able to respond more efficiently to changes in consumer demand - i.e. they must make an "efficient consumer response." (See also AR, CR, ER, QR, etc.) ### ECU ### European Currency Unit: early name for the Euro. ### EDIC ### European Distribution Centre: see also RDC, NDC, IDC. Also "Electronic Data Capture." ### Electronic Data Interchange: electronic transfer of data - especially sales volumes, stocks, orders, etc. See also FEDI, TEDIS. ### EDIFACT ### Electronic Data Interchange for Administration, Commerce & Transport: a UN initiative. #### EIROP ### Electronic Funds Transfer		·
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EFT Electronic Funds Transfer		· ·
EFTPOS Electronic Fund Transfer Point of Sale: EPoS for financial data.		
	EFTPoS	Electronic Fund Transfer Point of Sale: EPOS for financial data.

EFR Efficient Foodservice Response: ECK for the catering trade. ELC Export Letter of Credit: see also L/C, ILC. EQO Economic Chinder Schappin; shopping via the Internet. ELC Export Letter of Credit: see also L/C, ILC. EQO Economic Order Quantity EPOS Efectronic Point of Sale: system for capturing sales data at the checkout. EPS Earnings Per Saire EPU Entry Processing Unit ER Efficient Replenishment or Effective Replenishment: a facet of ECR. ERRP Efficient Replenishment or Effective Replenishment: a facet of ECR. ERRP Efficient Replenishment or Effective Replenishment: a facet of ECR. ERRP Efficient Replenishment or Effective Replenishment: a facet of ECR. ERRP Efficient Replenishment or Effective Replenishment: a facet of ECR. ERRS Efficient Remote Transit Shed ESP Events Stock Planning: planning technique for those without Extra Sensory Perception. ETA Estimated Time of Arrival EUL Efficient Unit Loads EVA Economic Value Added FY Electric Vehicle EVA Economic Value Added APL of a customer. FAK Freight All Kinds Free Alongside: price includes delivery of goods alongside ship at port of export. See also FOB. Also Free Alongside: price includes delivery of goods alongside ship at port of export. See also FOB. Also Freight Bill Fob Freight Elli Freight Forwarder FER Freight All Freight Elli Freight Freight Freight Freight Forwarder: clause which excludes war risks from a marine insurance policy. Freight Forwarder Land Elli Freight Freight Freight Freight Elli Freight Elli Freight Elli Freight Freight Elli Freight Elli Freight Elli Freight Elli		
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FTL Full Truck Loaded		, 5
	FTL	Full Truck Loaded

FTZ	Foreign Trade Zone
FUF	First Updated Forecast
GATT	General Agreement on Tariffs & Trade
GAWR	Gross Axle Weight Rating: manufacturer's rating of the maximum load that an axle can support.
GCW	Gross Combined Weight: total weight of a loaded drawbar vehicle.
GFA	Global Freight Agreement
GKN	A pallet.
GOH	Garments on Hanger
GLN	Global Location Number
GM	General Maintenance: routine or scheduled maintenance (see also IM, OM). Also "General Manager."
GMA	Grocery Manufacturers of America: US food industry trade association.
GPS	Global Positioning System: satellite based location system, used in vehicle positioning.
GRN	Goods Returned Note or Goods Received Note
GSP	Generalized System of Preferences: certificate from HM Customs allowing reduced rate of duty on a UK
	import.
GST	General Systems Theory: the common basic features of all social, organic and mechanical systems.
GTW	Gross Tare Weight: see also TW and GVW.
GVW	Gross Vehicle Weight: maximum rated weight of a truck, including its cargo. See also TW.
H&L	Home & Leisure merchandise .
H&R	Hire and Reward: e.g. the third-party road haulage sector (contrast with OAO).
H&S	Health & Safety. Also HSE: Health & Safety Executive.
HA	Highways Agency: UK government agency responsible for trunk roads and motorways.
HCI	Human-Computer Interface
HGV	Heavy Goods Vehicle: a truck. See also LGV.
ННТ	Hand Held Terminal: bar-code scanner or other portable data input device.
HLOP	High Level Order Picker: see also LLOP, ROLLOP.
hp	Horsepower: unit of power (see also bhp). Also "Hire Purchase."
HPT	Hand Pallet Truck
IATA	International Air Transport Association
IBC	Intermediate Bulk Containers
ICC	Interstate Commerce Commission (USA)
ICD	Inland Clearance Depot
ICHCA	International Cargo Handling Co-ordination Association: UK-based international trade association.
IDC	International Distribution Center. Also RDC, NDC, EDC.
IES	Import-Export System: see also CHIEF, MSS.
IFWLA	International Federation of Warehousing Logistics Associations.
IGD	Institute of Grocery Distribution (UK)
IHT	Institution of Highways and Transportation: UK-based trade association.
IIP	Investors In People
IL	Integrated Logistics
ILC	Irrevocable Letter of Credit: see also L/C, ELC.
ILS	Integrated Logistics Support
IM	Intermediate Maintenance: specialized maintenance (see also GM, OM).
IMDG	Regulations for international movement of hazardous goods by sea. See also ADR, RID.
IMS	Inventory Management System: see WMS. Also "Institute of Management Services" (UK).
INTRA	A system for collecting EU internal trade statistics.
IPE	Industrial Plant & Equipment
IPR	Inward Processing Relief: Customs term (see also OPR). Also "In Process Review."
IRD	Inland Rail Depot
IS	Information System Integrated Convices Digital Nativers, standard medium for transmitting value and data ever
ISDN	Integrated Services Digital Network: standard medium for transmitting voice, video and data over
	networks.
	International Standards Organization. Geneva-based standards organization, represented in the UK by
ISO	the BSI and in the USA by ANSI. Also "ISO container" (a standard stackable container) and, for example,
	ISO9000 (a quality standard).
IT	Information Technology: computer hardware, software, the Internet, etc. Also Industrial Tribunal.
ITP	International Trade Prototype: proposal for seamless movement of goods between exporters and
	importers across borders, involving links between different customs agencies.

ITC	Intelligent Transportation System: combination of technologies designed to increase efficiency across a
ITS	variety of transport modes. See also IVHS.
ITT	Invitation to Tender
ITV	In-Transit Visibility: tracking system.
	Intelligent Vehicle Handling System: combination of technologies designed to make road transport more
IVHS	efficient. See also ITS.
	<u>International Warehouse Logistics Association. The single, unified voice of the world warehouse logistics</u>
	industry, representing 3PLs and corporate logistics operations, as well as suppliers to the industry,
IWLA	educators, students, etc. A web-based, market-driven organization offering a unique blend of essential
	services to warehouse logistics companies worldwide. Please bookmark the current site (www.iwla.com)
	for future reference.
JCCC	Joint Customs Consultative Committee
JIC	Join Industry Group, US based customs organization
	Just in Time: logistics discipline requiring increased frequency and regularity of deliveries to reduce
JIT	stocks in the supply chain. Frequently used in manufacturing to cut or even eliminate component stocks.
	See also MRP.
JTL	Just Too Late: The result of JIT without JIC!
kph	kilometers per hour
KPI	Key Performance Indicator
LA	Local Authority
LAN	Local Area Network: network with a geographical span under a mile (see also WAN).
L&D	Loss and Damage
L/C	Letter of Credit. Also ELC, ILC.
	Life Cycle Costs: used in evaluating the real cost of physical resources, including environmental costs
LCC	(e.g. recycling).
LCL	Less than Container Load: container grouping. Also "Less than Carload": a rail freight term.
LCO	Local Control Office: usually an E&IC office.
LCV	Long Combination Vehicle: a very long commercial vehicle rig (e.g. with twin or triple trailers).
LD	Logistics Demonstration
LDDC	Least Developed Developing Country
LEA	Logistics Evaluation Agency
LES	Logistics Execution Systems
LGV	Light Goods Vehicle. See also "HGV."
LTEO	Last In First Out: warehousing term, meaning that the most recently received (last in) items are the first
LIFO	to be used or sold (first out). See also FIFO.
LIS	Logistics Information System
LL	Lean Logistics: also L ² - efficient logistics.
LLOP	Low Level Order Picker: see also HLOP, ROLLOP, etc.
LLP	Lead Logistics Provider
LMS	Logistics Management Systems
LNC	Liquid Natural Gas: used as motor fuel (see also CNG, LPG). NB: LNG is more than twice as dense as
LNG	CNG.
Lo/Lo	Lift-on/Lift-off: container transshipment system. See also Ro/Ro.
LOB	Line of Business
LPG	Liquid Petroleum Gas: used as motor fuel (see also LNG, CNG).
LR	Load Range: tire rating classification based on a code letter (see also PR).
LRC	Learning Resource Center: workplace library/information center.
LRN	Logistics Research Network: a SIG within the IOL.
LSA	Logistics Support Analysis
LSP	Logistics Service Provider: logistics contractor
Ltd	Limited: limited liability company whose shares are not traded publicly (UK). See also "PLC."
LTL	Less Than Truckload: part load.
LWB	Long Wheel-Base: large vehicle (see also SWB).
МВО	Management Buy Out.
MDP	Management Development Partnership
MHE	Mechanical Handling Equipment (see also FLT, HPT, PPT, HLOP, etc.)
MI	Market Investigation
MIS	Management Information System
MOA	Memorandum Of Agreement

MOAL	Management Of All Logistics: total supply chain management.
mpg	miles per gallon
mph	miles per hour
MPS	Master Production Scheduling
MPT	Manpower, Personnel and Training
MPV	Multi-Purpose Vehicle
MR	Materials Replenishment
MRO	Maintenance, Repair & Operations: supplies used in support of general operations and maintenance -
PIKO	e.g. spare parts and consumables.
MRP	Manufacturing Requirements Planning (aka "Manufacturing Resource Planning"): production-led planning
MIKP	technique seen as precursor to JIT. Now revived as MRP II. See also DRP.
MSS	Management Support System see also CHIEF, IES.
NABL	National Assessment Board for Logistics: UK assessment body for logistics qualifications (part of IOL).
NADL	See also ECBL.
NAFTA	North American Free Trade Agreement
NCC	Nominated Carrier Scheme: retailer specifies which carrier(s) should be used by suppliers to transport
NCS	merchandise into its distribution centers.
	New Community Transit System: customs proposal to enhance control and tracking of CT shipments.
NCTS	NCTS will link 22 EU, EFTA and Visigrad customs authorities into a network, with the primary intention of
	preventing fraud.
NDC	National Distribution Center: same as RDC, but with distribution on a national rather than regional basis.
NDC	See also EDC, IDC.
NMC	Not Mission Capable: a system which doesn't work yet (see also FMC).
NOA	Notice of Arrival
NPI	New Product Introduction
NPSE	Non-Powered Support Equipment. See also PSE.
NDMCC	National Road Maintenance Condition Survey: On-going survey of condition of all road types (except
NRMCS	motorways) in England & Wales.
NRP	Network Resource Planning
NRTF	National Road Traffic Forecasts
N/S	No Stock or Nil Stock
NTA	National Transportation Agency (USA). Also "National Transportation Act of 1987" (USA).
NTPSC	National Transportation Policy Study Commission (USA)
NVQ	National Vocational Qualification
NVOCC	Non-Vessel Operating Common Carrier: consolidator of small ocean shipments.
0	Operator: as in "O-License" - a license to operate commercial vehicles.
0&0	Operational & Organizational
OAO	Own Account Operator: e.g. the in-house road haulage sector (contrast with H&R -).
OS&D	Order Short and/or Damaged: imperfect delivery.
OB	Open Book: contractor accounting system which is transparent to clients.
OC	Order Cycle: time and/or operations between order placement and final delivery.
OE	Order Entry. See also OP.
OEM	Original Equipment Manufacturer: a manufacturer that buys and incorporates another supplier's products
	into its own products.
OF	Order Fill: percentage of all orders fulfilled without relying on re-stocking.
OM	Organizational Maintenance: routine maintenance (see also GM, IM).
005	Out of Stock: avoidable condition.
OP	Order Processing. See also OE.
OPR	Outward Processing Relief: Customs term (see also IPR).
OPT	Optimized Production Technology
OSHA	Occupational Safety & Health Administration (USA) Order Status & Tracking System: state of the art order tracking and tracing, developed by International
OSTS	
DO D	Supply Chain Ltd (ISC). Pick-up & Delivery. See also P/D.
P&D P&L	Profit & Loss
POL	
DD	Pick Rin Also "niaavhack" (see also 1()FC)
PB PD	Pick Bin. Also "piggyback" (see also TOFC). ner diem: by the day
PB PD P/D	per diem: by the day. Pick/Drop: e.g. a pick-up and drop-off station. See also P&D, S/R.

PDI	Pre-Delivery Inspection: manufacturer's inspection (and modification/enhancement as required) of new
PDI	cars prior to delivery to customer or dealer.
PDM	Physical Distribution Management: aka logistics. Also "Product Development & Management."
PE	Period Entry: Customs term.
PFC	Processing for Free Circulation: Customs term.
PHS	Packaging, Handling & Storage
PI	Perpetual Inventory
PLC	Public Limited Company: one of two types of limited liability company (see also "Ltd"), whose shares are
PLC	traded on the London Stock Exchange. Also "Programmable Logic Controller."
PLG	Private & Light Goods: vehicle tax class.
PLL	Prescribed Load List
	Particulate Matter: airborne emissions of small particles from engines, tires and brakes. The subscript 10
PM10	refers to the most commonly used indicator, where a sampler collects particles of which 50% are smaller
	than 10µm. The resultant material is known as PM10.
PO	Purchase Order
POC	Point Of Contact
POD	Proof of Delivery
POL	Petroleum, Oil & Lubricants
POQ	Period Order Quantity
POS	Point of Sale: see also EPoS and EFTPoS.
PPM	Periodic Preventative Maintenance
PPP	Public-Private Partnership
PPT	Powered Pallet Truck
PR	Ply Rating: tire rating classification based on a code number (see also LR).
PS	Product Supply. Also "Postscript" and sometimes "Pieces."
PSE	Powered Support Equipment. See also NPSE.
PSI	Pounds per Square Inch - measurement of pressure (e.g. tires).
PTO	Power Take-Off - usually a hydraulic pump connected to a vehicle's main engine, used to drive auxiliary
	equipment.
QFD	Quality Function Deployment: production technique focusing on improving quality and communication, to
	translate customer needs into effective processes and products (aka "House of Quality"). Quick Response: collaborative effort by retailers and manufacturers to increase inventory velocity while
QR	matching supply to consumer demand. See also CR and AR.
QSHE	Quality, Safety, Health and Environment
R&M	Repair and Maintenance
KKPI	Rough Cut Capacity Planning: process of converting the master production schedule into requirements
RCCP	for key resources, often including personnel, machinery, warehouse space, suppliers' capabilities, and, in
ixee:	some cases, finance.
	Regional Distribution Center: one of a network of large warehouses operated for a single retailer where
RDC	merchandise is consolidated prior to delivery to its local stores. See also NDC, EDC, IDC.
RDI	Radio Data Interchange: see also RFDC.
RDR	Retail Delivery Record: paper-based delivery manifest.
	Radio Data Terminal: portable terminal used for the real-time collection and transmission of inventory
RDT	data by RFDC.
RF	Radio Frequency: see RFDC.
RFDC	Radio Frequency Data Communications: data communications technology that is rapidly becoming the
KFDC	standard for real-time inventory control.
RFI	Request For Information: precursor to an RFP.
RFID	Radio Frequency Identification Data: electronic tags which replace conventional barcodes.
RFP	Request For Proposal: document that invites bids or quotations from suppliers.
RFQ	Request For Quote: see RFP.
RGS	Railway Group Standards: technical standards for the design, construction and maintenance of railway
	stock (see also PO/CL).
RH&D	Receipt, Handling and Dispatch
RID	Regulations for international movement of hazardous goods by rail. See also ADR, IMDG.
RL	Reverse Logistics: recycling and disposal.
RMS	Retail Management Systems Return on Investment
ROI ROLLOP	Rider-Operated Low-Level Order Picking truck: see also LLOP.
KULLUP	Much Operated LOW-Level Order Ficking track . See also LLOF.

ROP	Re-Order Point
Ro/Ro	Roll-on/Roll-off: drive on ferry service for accompanied trailers. See also Lo/Lo.
	Requirements Planning: an alternative type of supply-driven logistics control technique to JIT (). See also
RP	DRP.
RPM	Revolutions Per Minute - measure of the speed of an engine.
RTP	Returnable Transit Packaging: re-usable transit systems - typically tote boxes, set hangers and roll cages
	(see also DRL).
SAD	Single Administrative Document: usually Customs form C88 (frontier declaration).
SAE	Society of Automotive Engineers
SBO SBO	Sales-Based Ordering Straight Bill of Lading
SBOL SCADA	Supervisory Control And Data Acquisition
SCI	Supply Chain Integration: supply chain elements working together for maximum efficiency.
SCM	Supply Chain Management.
SD	Supplementary Declaration: Customs term.
SDC	Sample Data Collection
SDI	Supplementary Declaration Import
SDR	UN currency basket, used for CMR liability limit, for example.
SDW	Supplementary Declaration Warehouse
SEA	Single European Authorization: Customs term.
SED	Shipper's Export Declaration
Set	Unit in which hanging garments are transported. Simplified Frontier Declaration
SFD SITC	Standard International Trade Classification: numerical classification system for commodities (UN).
SKD	Semi Knock-Down: e.g. of vehicles. See also CKD.
SKU	Stock Keeping Unit: individual stock item.
SL&C	Shipper's Load and Count
SME	Small to Medium Enterprise .
SMG	Slow Moving Goods: Can also refer to a distribution center for such merchandise.
SPIC	Simplified Procedure for Import Clearance
S/R	Storage/Retrieval: see also P/D.
SRN	Stillage Returned Note
STSG	Scottish Transport Studies Group Second Updated Forecast
SUF SVC	Satellite Vehicle Communications: on-board computers, GPS, satellite communications, etc.
SWB	Short Wheel-Base: small van or truck (see also LWB).
SWIFT	Society for Worldwide Interbank Financial Telecommunications
3PL	Third-Party Logistics Provider
T/S	Terms of Sale
TACA	Trans-Atlantic Conference Agreement
T&SO	Tariff & Statistical Office
TAG	Track Access Grant: revenue grants available in Great Britain to help meet rail track charges for track
	access, administered by the DETR's FGU (not available in Northern Ireland). Through Bill of Lading: see B/L.
TBOL TC	Traffic Commissioner
	Technology-enabled Customer Relationship Management: using information technology to improve
TCRM	customer retention in a variety of selling, marketing and servicing arenas. See also CRM.
TEDIS	Trade Electronic Data Interchange System: EU initiative to promote EDI usage.
	Trans-European Networks: EU initiative to invest in improvements in transport, energy transport and
TENs	telecommunications infrastructure across member states.
TERFs	Trans-European Railfreight Freeways (aka TERFFs): EU rail freight network. See also TENs.
TES	Technology-Enabled Selling: using information technology as an enabler in all types of selling.
TEU	Twenty-Foot Equivalent Unit: a standard measure for containers (see also FEU).
TI	Temporary Importation: Customs term. Timarandum Height: i.e. "layers of" x height - a description of the configuration of cases on a pallet (a
tihi	tihi of 8 x 10, means 8 cases per layer by 10 layers high - giving a total pallet quantity of 80 cases).
TIRRA	Trucking Industry Regulatory Reform Act (1994, USA)
TIS	Technical Interface Specification
TL	Truck Load

-14	Tachmical Manual Alca "Trada Mark"
TM	Technical Manual. Also "Trade Mark."
TMS	Transport Management System
TOC	Train Operating Company: a private passenger or freight rail transport company. Also "Theory Of
	Constraints" - a management philosophy dealing with system constraints or bottlenecks. See also CCR.
TOFC	Trailer On a Flatcar: aka "piggyback." See also COFC.
TOPS	Total Operations Processing System: UK rail freight tracking system.
TP	Transporter: usually a road-going car transporter.
TPL	Third Party Logistics: outsourced logistics.
TPP	Third-Party Provider: logistics contractor (see also LSP).
ТQМ	<i>Total Quality Management</i> : business management techniques designed to systematically reduce errors and raise service quality.
TURN	Trader Unique Reference Number: Customs term.
TW	Tare Weight: weight of truck or container without cargo (but including packing, etc.).
UCC	Uniform Code Council.
UCR	Unique Consignment Reference
UFCs	Urban Freight Centers: proposal to bring rail freight to the heart of towns and cities.
UIC	Union Internationale des Chemins de fer: international railways federation.
UIRR	International Union of Combined Road-Rail Transport Companies
ULSD	Ultra-Low Sulfur Diesel: low-emission vehicle fuel.
UPC	Unit Product Code: also "Universal Product Code."
URL	Uniform Resource Locator: universal naming system for internet documents.
URTU	United Road Transport Union
VADS	Value-Added Data Services. See also VAN.
VAN	Value Added Network: also "Value Added Network Services." See also VADS.
VAR	Value Added Reseller
VAT	Value Added Tax: a purchase tax - currently 17.5% on most goods in the UK.
VCA	Value Chain Analysis
VED	Vehicle Excise Duty: road fund/road tax.
WERC	Warehousing Education and Research Council. Professional Association.
	VAT Information Exchange System: a system of administrative co-operation between European member
VIES	states based on the computerized exchange of VAT registration data and data collected from VAT-
	registered exporters.
VIN	Vehicle Identification Number
VL	Virtual Logistics
	Vendor-Managed Inventory: retailer sends stock information only to supplier; supplier calculates goods
VMI	required and delivers to retailer. Similar to CR.
VMRS	Vehicle Maintenance Reporting Standards
VA/A NI	Wide Area Network: network with a geographical spread of more than a mile - often comprising
WAN	connected LANs.
WERC	Warehouse Education and Research Council. Trade association for warehousing professionals.
WIGIG	When It's Gone It's Gone: warehouse stock that's not due for replenishment.
WIM	
	Weigh In Motion: technology to determine vehicle weight without requiring the vehicle to be stationary.
WIP	Work In Progress
WMS	Warehouse Management System: software to manage inventories.
WRD	Warehouse Removal Declaration: Customs term.
WTD	Working Time Directive: EC Directive covering, inter alia, drivers' hours.
www	World Wide Web: the multi-media part of the internet you are using now.
X12	US EDI standards committee .
X.25	A communications standard.
X.400	An e-mail standard.