# Who is responsible for supervising students on the buses?

The buses are public transportation vehicles owned and managed by the Albany Transit Service. As with other public conveyances, the bus driver is responsible for ensuring safety of all passengers on the bus. Should a student conduct himself or herself in an unacceptable manner he or she may be asked to disembark from the bus at any point. The rules for behavior on Ram Rush are the same as those for passengers on other city buses. Any student riding Ram Rush is also governed by the ASU Student Code of Conduct and will be disciplined accordingly should he or she be asked to disembark from the bus for any reason.

#### Who do I contact if there are issues with the bus?

If there are issues with your card validating, please contact the ASU Auxiliary Services, Transportation Office at 229-317-6771 during standard university operation hours, which are Monday through Friday from 8:00 a.m.  $-5:00\ p.m.$  If there are issues with bus services, please contact the ATS Central Dispatch at 229-446-2700.

I left a personal item on the bus, how do I get it back? If a personal item is left on the bus, please contact ATS at 229-446-2700 to inquire about lost and found items.

> Ram Rush Bus Transportation

Albany State University &



#### What is Ram Rush?

Ram Rush is the bus transportation partnership between the Albany Transit Service (ATS) and Albany State University (ASU).

## Who provides the services?

ASU has entered into a contract with the City of Albany and the Albany Transit Service to operate and manage a bus transportation program between the Radium Springs and Gillionville campuses. The buses will operate on a set schedule.

#### Where do I find the bus schedule?

The schedule will be located on the Auxiliary Services-Ram Rush web page at asurams.edu by August 1. It is currently available on the ATS app Route Shout 2.0, which can be downloaded to an Apple or Android device at no charge.

## How do I know if I can ride the bus?

Students, faculty or staff members who pay the annual transportation fee will be validated to ride all the Albany Transit System buses.

#### What do I need to ride the bus?

In order to ride the bus at no charge, the student, faculty, or staff member must have a valid RAM ID card that, when swiped at the bus fare box, validates the qualified rider.

## How many buses will be available?

The route will include two buses. One bus will start and end the day on the Radium Springs Campus and one bus will start and end the day on the Gillionville Campus.

# How often will they run the route?

A bus will begin each morning on the Radium Springs Campus at 6:00 a.m. and another on the Gillionville Campus at 6:00 a.m. Each bus will run the route between the campuses hourly. The last route begins at 8:15 p.m. The bus schedule for each semester will be posted on the Auxiliary Services-Ram Rush web page, in the Route Shout 2.0 app, as well as, on the ATS web site.

#### Where do I catch the bus?

There are three bus stops on each of the two campuses.

On the Radium Campus the stops are located at:

- a. Dennis Road Drive by the second floor of the Student Center in front near Residence Halls three and four.
- b. Joseph Holley Circle in front of Residence Halls 5 and 6.
- c. Joseph Holley Circle in front of HPER.

On the Gillionville Campus stops are located at:

- a. Herbert Haley Road near the corner of Campus Road near Village South Residence Hall.
- b. Cavalier Drive at the corner of West Access Road in front of the Physical Education Building.
- c. East Access Drive to the east of the Allied Health/Community Services/Theatre Building, Building J.

#### What amenities are offered on the bus?

Each bus is equipped with Wi-Fi access. The buses provided in the start-up service in August 2017 will not have charging stations, but the two new buses that will be put into service on the route in Fiscal Year 2018 will have charging stations. Each bus is ADA accessible and includes additional accessibility for the hearing and visually impaired.

## How do I know if the bus is running on schedule?

The Route Shout 2.0 app may be downloaded to Apple and Android devices at no charge. The app will pinpoint bus locations in real time. A bus schedule will also be available. To access the bus schedule on the Route Shout 2.0 app, choose Albany Transit Agency then select Ram Rush route.

### Will the bus wait for me if I am late?

No, the bus is operating on a strict time schedule to ensure that students arrive on the respective campuses in a timely manner. Please be courteous and respect the time of others by being at the bus stops on time.

## May I ride other ATS buses?

The transportation fee allows any student to ride the general Albany Transit Service Bus System. You may ride any ATS bus to any serviced location in Albany by swiping your ID card at the fare box on the bus.