# ACADEMIC SUPPORT SERVICES

## ACADEMIC STUDENT SUPPORT SERVICES

Other Student Support Services include the Academic Computer Support, Instructional Support Labs, Instructional Technology and Distance Learning Services, Library, Military Opportunities, and Veterans' Services.

## A.  Academic Computer Support

Technology Services operates the computer labs and computer classrooms on campus to provide students and faculty the support necessary for the academic programs.  Darton recognizes the dynamic changes in the computer industry and offers services using the latest in technology within its reach.  In addition to hundreds of PCs in the labs and classrooms, Technology Services operates several systems, including Windows, UNIX, LINUX Servers, as well as, ORACLE databases, in a networked environment with internet connection to thousands of sites around the globe.  Web-based courses are supported for distance learning, while many faculty maintain web pages as adjuncts to their courses.

The College encourages students to be competent in the use of computers.  Competence is defined as the ability to use computers in analyzing and solving problems in order to increase productivity.  All students are provided an e-mail account and networked storage space during their first term of enrollment.

MyDC is Darton State College's web portal – students can check their campus email account, view and save appointments on their personal calendars, receive reminders about important class and campus events, check their grades, register for classes, and pay their fees through Banner Web.

Technology Services supervises a central computer lab of over 70 computers and 4 printers available to students.  Windows 7 is installed on each Pentium-class PC with Office 2007 Professional, Microsoft Internet Explorer, Adobe Acrobat Reader, Visual Studio, and other software required for classes; also, Apple McIntosh computers running Mac OSX.  A worker, usually a student, will be in the lab during all open hours to assist in using the computers.  The lab worker is not responsible for helping students with their homework assignments.

## B. Instructional Technology

Technology Services staff and facilities, along with the Online Learning Division, support the design, development, and production of instructional content. The division also facilitates the integration of instructional technology into traditional academic settings, distance learning initiatives, and community enrichment programs.  Instructional technology is implemented across the curriculum through the use of multimedia courseware and content, web-based instructional materials and activities, and other appropriate presentation technologies. Faculty and staff development, one-on-one faculty support, technical assistance, and helpdesk support are also available.

## C.  Instructional Support Labs

Darton State College instructional support labs offer academic support to students seeking assistance in writing, information literacy, mathematics, and foreign language. Each lab provides a stress-free environment that supports college curriculum and methodology, and each offers alternative tutorials that address diverse learning styles.  The labs offer students one-on-one tutoring conferences or small group sessions on particular skill areas. In addition, professional administrative staff is available to assist with special concerns and to provide expertise in related fields.  Each lab offers access to computer technology,