

NSO Student Account Questions

If I do not have sufficient financial aid to cover my account balance, what can I do?

We offer the Nelnet Payment Plan. This plan will allow you to pay your bill in monthly payments. The portal is already open for fall 2020. Once fees are posted to your student's account you can enroll into this program. The enrollment fee is only \$25 this fall. If you enroll by July 16, you will have no money down with 4 monthly payments. <https://mycollegepaymentplan.com/ASU>.

Where do I go to pay my account balance?

Log on to the ASU Touchnet Portal - You will be able to make a payment by Web Check (at no cost) or by Debit/Credit card (2.75% fee). Please make sure when paying by Web Check that you have your correct banking and routing information available. https://secure.touchnet.net/C25987_tsa/web/login.jsp

Where can I find the cost of my tuition and fees?

A student can log into their banner web account or log in to their ASU Touchnet Portal. To review the tuition and fee schedule, log into ASURAMS.edu – Students- Money Matters- Tuition and Fee Schedule.

For FY2021 – Tuition Rates (Campus Rates)

2 year in state tuition rate is \$95 per credit hour / out of state rate is \$359.67

4 year in state tuition rate is \$169.33 per credit hour/ out of state rate is \$616.07

Graduate in state tuition rate is \$191 per credit hour/ out of state rate is \$762

FY 2021 – Tuition Rates -100% online tuition (all courses are being taught online)

2yr - \$95 per credit hour 4yr- \$169.33 per credit hour - Graduate - \$300 per credit hour with all programs paying the Technology and Institutional Fee

What are the mandatory fees and why do we have to pay these fees?

The mandatory fees are mandated and approved by the Board of Regents. These mandatory fees fund the different programs on campus. These include- Access Card Fee, Activity Fee, Athletic Fee, Health Fee, Institutional Fee, Student Center Facility Fee, and Technology Fee. Student taking course on campus will pay these fees.

See URL for further explanation of mandatory fees. <http://www.asurams.edu/fiscal-affairs/student-accounts/fee-description.php> .

Where can I find important dates, such as Payment Deadlines, First day of Class, Financial aid disbursement, and Refund Dates?

You can find important dates on the Academic Calendar and also important dates can be found on the Student Accounts webpage- Student Accounts Calendar.

What are the refund options and how long will it take to receive my refund?

Once your bill is paid in full and you still have a credit balance on your account, you will receive a refund. We have two different ways to issue your refund. By Direct Deposit which only takes 24-48 hours after processing or you do not choose you will receive a paper check which takes 7-10 days after processing.

What can my ASU Touchnet Portal do for me?

Here, you will find the selections for making a payment, setting up your refund method, reviewing your bill, and receiving your 1098t form electronically