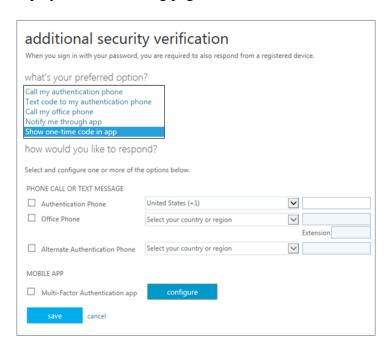
## Office365: How to Change the MFA Verification Method

It is recommended that all ASU Student have two verification methods set-up on their Office365 accounts. Please follow the steps below to ensure you set-up your verification methods correctly.

- 1. Sign in to Office 365 (<a href="www.office.com">www.office.com</a>) using your Student email, password and verification method
- 2. Select your **Profile Picture** or your **Initials** in the upper right corner, then **My Account**
- 3. Select Security & Privacy, then Additional security verification
- 4. Select Update my phone numbers used for account security

<u>Note:</u> The preferred method for most users is "*Receive Notification*" which requires just a single click to authenticate within the app. The alternative verification method requires manually typing a code displayed when you open the Microsoft Authenticator app.

Please view the display on the following page:



**Note:** All students must ensure to have a secondary method selected.

- 5. Select how you want to get your verification code.
- 6. Follow the prompts on the page and "Save" all changes made.

For additional concerns or questions, please call the ITS Helpdesk at 229.500.4357