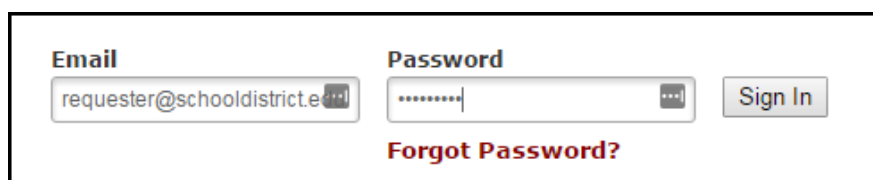


MaintenanceDirect Requester Guide

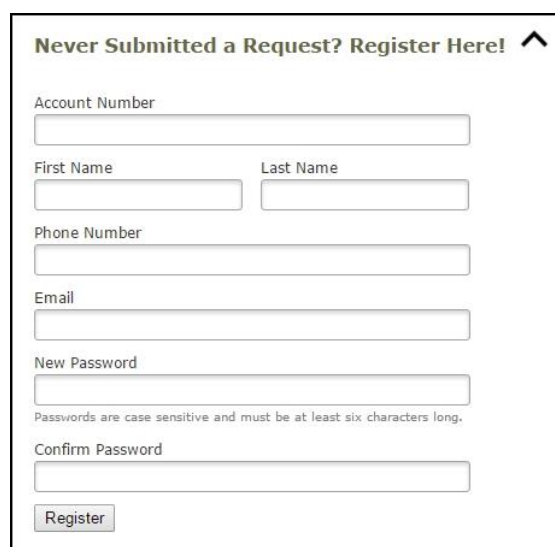
How to Register/Log in

- Open your Internet Browser (Internet Explorer, Firefox, etc). Click on the following link, or copy and paste it into the web browser:
 - <https://www.myschoolbuilding.com/myschoolbuilding/mygateway.asp?acctnum=2113375744>
 - If you are a returning user, enter your **Email Address** and **Password**. Click **Sign In**.
- If you have forgotten your password, click the **Forgot Password?** Link and enter your email address. We'll send you instructions for resetting your password.



The login form is enclosed in a black rectangular border. It features two input fields: 'Email' with the placeholder text 'requester@schooldistrict.edu' and 'Password' with masked characters '.....'. To the right of the password field is a 'Sign In' button. Below the password field is a red link labeled 'Forgot Password?'.

- If you are submitting your first request, you must enter registration information first. Click on the down arrow (▼) next to Never Submitted a Request? Register Here! to expand the registration form. **Note: Your registration will be complete after you submit your first work request.*
 - Enter the **Account Number** provided by your Administrator.
 - Enter your **First** and **Last Name**, as well as your **Phone Number** and **Email Address**.
 - Type the **Password** you would like to use to log into your SchoolDude account and confirm it. The password you choose must be 6 characters long.
 - Click **Register** to go to the work order request form.



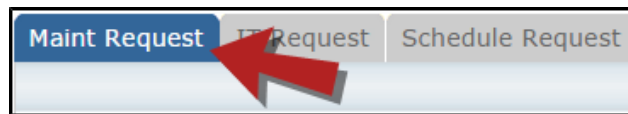
The registration form is titled 'Never Submitted a Request? Register Here!' with a downward arrow icon. It contains several input fields: 'Account Number', 'First Name', 'Last Name', 'Phone Number', 'Email', 'New Password', and 'Confirm Password'. Below the 'New Password' field, there is a note: 'Passwords are case sensitive and must be at least six characters long.' At the bottom of the form is a 'Register' button.

The Dude Says:

To create a shortcut to your desktop, find a blank area on this screen and right click on your mouse. You will have the option to create a shortcut or add to your favorites. Creating a shortcut will add an icon to your desktop. You can double click it the next time you want to sign in.

How to Submit a Request

- Make sure you are on the **Maint Request** tab at the top of the screen.



**Note: Any field marked with a red checkmark is a required field.*

- Step 1:** These fields will already be filled in with your contact information according to how it was entered upon registration.
- Step 2:** Click on the drop down arrow and highlight the **Location** where the work needs to be done. Do the same for **Building** (if available) and **Area**. Also, be sure to type in the area description or room number in the **Area/Room Number** field.

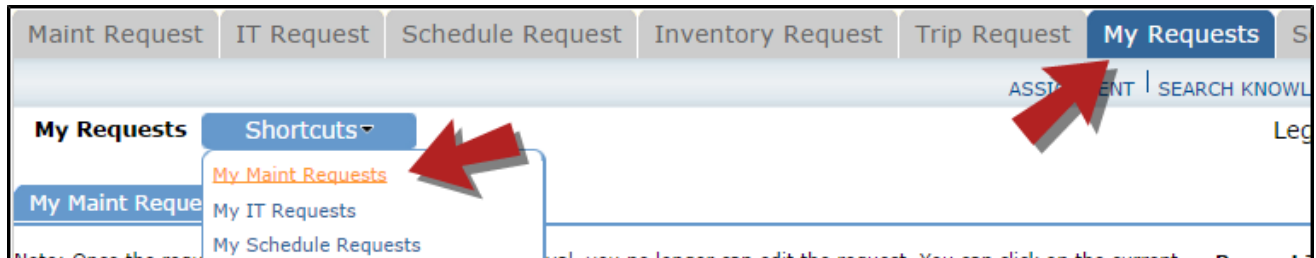
- Step 3:** Select the Problem Type that best describes the request/issue you are reporting.

- Step 4:** Type in a description of the problem.

- Step 5:** Enter a time that you are available for the maintenance work to come by.
- Step 6:** Select a Purpose for the work if necessary. This will default to Reactive Maintenance.
- Step 7:** Enter the date you would like to have the work completed by.
- Step 8:** Select the **Budget** that will apply to costs related to this work request.
- Step 9:** Attach a file to your request if necessary (i.e. a picture of damage or setup diagram).
- Step 10:** Type in the **Submittal Password**. **rams**
- Step 11:** Click the **Submit** button.




My Request Tab

You can view any requests that you have entered into the system by clicking on the **My Requests** tab. Hover your mouse over the **Shortcuts** link and click on **My Maint Requests**. You will see a listing of any requests that you have entered into the system. You are also able to print out a listing of your requests by clicking on the printer icon.



On the **My Requests** page you will see up-to-date information on your requests including the current status, work order ID number, and Action Taken notes. You can click on the number next to the status description in the **Request Totals** section to see all of your requests marked with that status. You can also search for any work order request by typing a key work into the **Search** box and clicking **Go**.

My Maint Requests

Note: Once the request is assigned to someone for approval, you no longer can edit the request. You can click on the current assigned person name to send email and request changes on your request.
Search for "
Search this results for:   

Request Totals
1 New Request
1 Work In Progress

1 - 2 of total 2 listed

☐ Status

☐ WOID

☐ Area

☐ Area Number

☐ Purpose

☐ Location

☐ Building

☐ Description

☐ Action Taken


☐ Assigned To

☐ Request Date

☐ Type

☐ Complete Date

New Request 157	ABC High School	No Action Note	
Classroom Room 125	The printer in the classroom isn't working.	5/17/2012	
Work In Progress 149	ABC High School	No Action Note	
Classroom Room 123	The heat is not working in this room. It is very cold!	2/12/2010 Heating/Ventilation /Air Conditioning	



Previous 10 Next 10