ALBANY STATE UNIVERSITY

Q Search

Home   About˅   Academics˅   Admissions   Financial Aid   Student Life   Invest   Athletics   Apply Now

Information Technology Services Home

Information Technology Services

Home
VP of Information Technology Services and CIO
ITS Personnel
General use Computer Labs
IT Service Catalog
IT Help Desk
Card Services
ITS Forms & Policies
Banner Student Information System
LaundryView

Information Technology Services (ITS) serves as a technology partner with the University, evaluating and delivering innovative and collaborative solutions that promote and advance teaching, learning, research, and support for the ASU community.

Our Mission

To enhance the University's overall quality through effective deployment and use of information technology.

Our Values

Our values serve as a compass for our actions and describe how we behave in our daily work.

- Accountability: Take responsibility
- Integrity: Act with honor; preserve trust; preserve confidentiality
- Collaboration: Leverage collective genius; teamwork; incorporate other viewpoints; listen to our users; value and respect differences and perspectives; encourage diversity
- Adaptability: See need and seize opportunities; embrace change
- Broadly-focused: Think of the greater good; have the courage to shape a better future
- Innovation: Creatively challenge the status quo; construct new and novel ideas

Departments of Information Technology Services

- Application Services
- Infrastructure Services
- Information Security
- Project Management
- Technical Services
- Administrative Services

Admin Staff Office Hours	Office Location	Contact Information
Monday – Friday 8:00 AM – 5:00 PM	James Pendergrast Memorial Library	East Campus Telephone: (229) 430-4909
Helpdesk Hours Monday – Friday 7:30 AM – 5:30 PM	504 College Drive Albany, GA 31705	West Campus Telephone: (229) 317-6704, or toll free at 1-800-861-8318
		Fax: (229) 438-2769
		Submit a Service Request: http://helpdesk.asurams.edu

Translate »